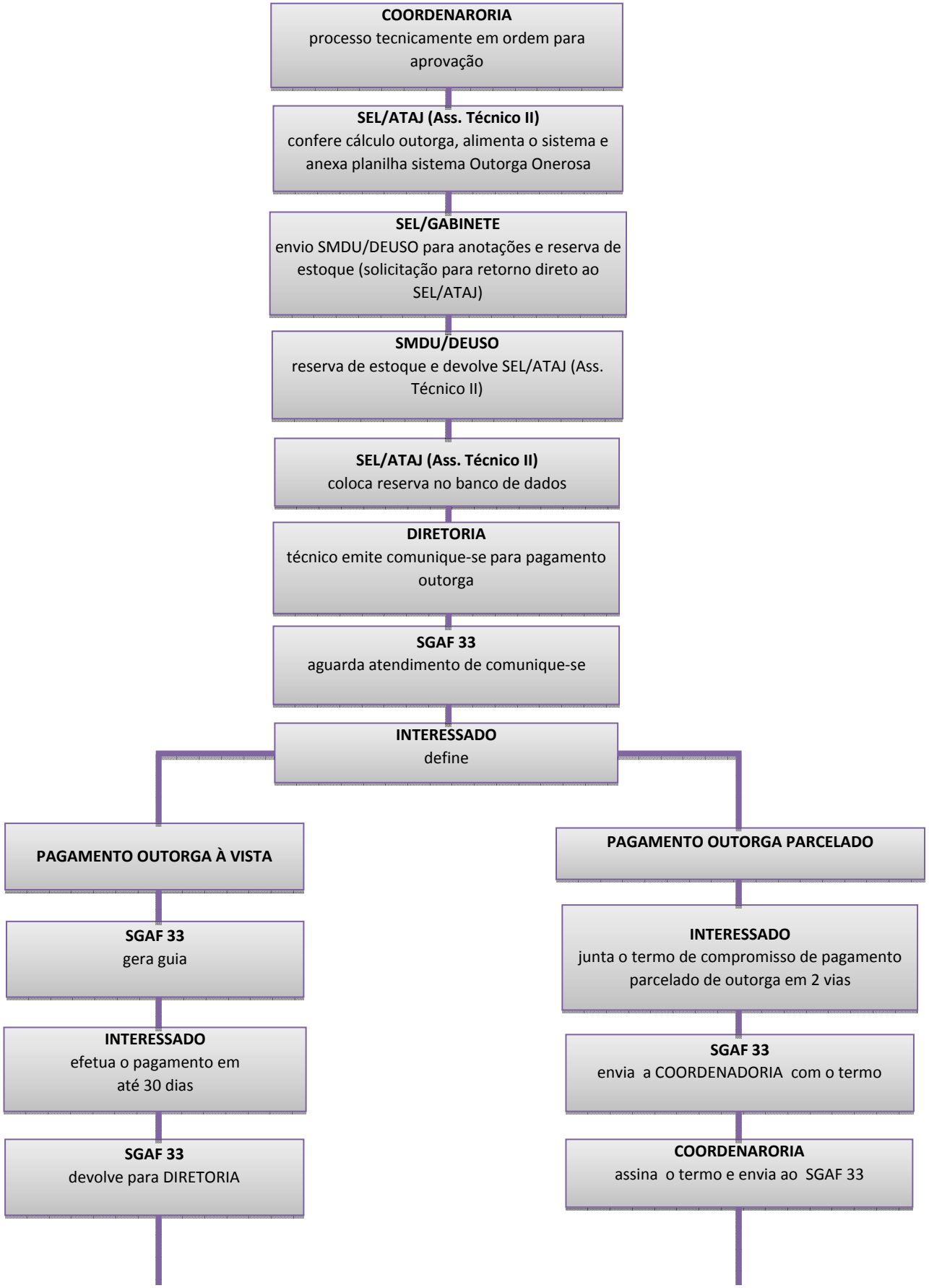FLUXOGRAMA DA OUTORGA